

Homebanking - Step by Step Instructions

1. Go to www.polcu.com and click on the “HomeBanking Login” button



2. Login using your temporary credentials

Login

Browser Requirements

Login ID / Alias Name

Personal Access Code (PAC) / Password

Login

3. Accept the Terms and Conditions by clicking “Continue” button

Login

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Use of MemberDirect® is subject to the terms and conditions of the MemberDirect® Access Services Agreement. Before you can accept the terms of the agreement, you MUST read this agreement by clicking on the “continue” button below.

Only after reading the agreement and accepting its terms will you be allowed access to MemberDirect® Access Services through MemberDirect®.

When you have read and understood the agreement, and if you agree to the terms and conditions of the agreement, please enter your Personal Access Code and press the Accept button to notify your institution of your agreement.

Please note: If you do not agree to the terms and conditions of the MemberDirect® Access Services Agreement, DO NOT TYPE IN YOUR PERSONAL ACCESS CODE.

Continue

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4. Read the Access Agreement, scroll to the bottom of the page, enter your “Personal Access Code” (default is your account number), and then click “I Agree” button

I have read, understood and agree to be bound by this Agreement.

Personal Access Code (PAC) / Password

I do not Agree

I Agree

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5. You will be prompted to change your access code. Enter your “Current Access Code” (default is your account number) than enter a “New Access Code” and retype your new access code in the “Verify New Access Code” field. Click “Submit” button

Change Access Code

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To change your Access Code, enter your current Access Code; then enter your New Access Code and verify it by entering it again. Click on **Help** for further information.

Current Access Code

New Access Code

Verify New Access Code

Cancel

Submit

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6. You are now ready to Bank Online!

***For additional assistance, please contact the Member Call Centre at 1-888-558-5506**